



**Bulkley Valley
CREDIT UNION**

from the Hazeltons to the Lakes District

WINTER 2022 NEWS

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Call for Nominations

The Nominating Committee of Bulkley Valley Credit Union is pleased to advise that an election of directors will take place to fill three (3) positions on the Board: two (2) positions in the Smithers area and one (1) in the Hazeltons' District.

Commencing January 3, 2023, nomination forms will be available at every branch of Bulkley Valley Credit Union. Candidates must be nominated by at least three members in good standing who are over the age of 19. Submissions for proposed candidates will be reviewed by the Nominating Committee to ensure the nomination complies with the Financial Institutions Act and Bulkley Valley Credit Union Rules. Submissions must be received by the end of the business day on February 13, 2023. The Nominating Committee will inform each candidate of the provisions with respect to the conduct of the election and provide each candidate with a copy of the Bulkley Valley Credit Union Rules. Candidates must complete a personal information return, as a requirement of the Superintendent of the British Columbia Financial Services Authority.

Candidates may submit a photograph, a resume, and a policy statement (250 words or less) with biographical information, occupation, Credit Union affiliation, experience and qualifications. The Nominating Committee will forward the candidates' information, if submitted, along with the voting instructions to eligible members at least 30 days prior to the Annual General Meeting, which will be held on April 17, 2023. Voting will take place by a requested mail-in ballot, or electronically. To be eligible to vote, you must be over the age of 19 and a Bulkley Valley Credit Union member in good standing as of January 1, 2023.

Election results will be announced at the AGM and posted for a minimum of three days in the appropriate branches. If you are interested in becoming a candidate and wish to know more about provisions and requirements for doing so, contact any of the four branches for further information, or visit our website at www.bvcu.com to review the responsibilities of our Directors.

81st Annual General Meeting

The Bulkley Valley Credit Union AGM will be held on **Monday, April 17, 2023** beginning at 7:00 p.m in the Summit Room of the Prestige Hudson Bay Lodge, Smithers, BC.

The meeting will review financial statements, and highlight some activities of the past year. The directors' election results for the upcoming year will also be announced.



Welcome to BVCU's new website!

Beginning in 2021 and into 2022 our team partnered with a BC based website development company that specializes in working with credit unions to rebuild our website from scratch. We can all agree it was time to lift our website from the early 2000's and bring it on home to current times. The finished product is fresh, member focused, and most importantly user friendly!

Have a question about current mortgage rates or insurance options? Now you can find those answers easily. Included on the new site are our subsidiaries Bulkley Valley Insurance Services and Bulkley Valley Financial Services and together we offer all the services a member could want. All branch and office locations are found in a live google map so you can search a location closest to you for those face to face meetings. Want to plan ahead? Most staff can be booked for an appointment right through the site.

New features on our website include introducing the faces of our team across the organization and subsidiaries. We are over 100 people strong and while some faces you may see every day, others are new or tucked in offices.

Another fantastic feature on the site is you, our member! What better way to show off our community, the businesses, and our products by highlighting members who have mortgages, investments and business lending with us. Hearing real life experiences from your neighbours and local shop owners is a true testament to the kind of service you will receive and the best marketing a business can buy.

Visit www.bvcu.com and see the difference! Have a story on your personal or business relationship with us? Don't hesitate to share at infoadmin@bvcu.com and we can feature YOU!

Introducing some 'familiar faces' in 'new roles'

Recognizing the talent in house has always been a pillar of the organization and this year there was wonderful growth in our own team. Great examples are the new faces you see running your local branch.

In Smithers we have **Halley Finch** as our Community Branch Manager who joined the organization in 2014 as a Loans Officer in Burns Lake. The excitement of being part of an organization that was locally operated and focused kept her within the family as she moved to Branch Manager of Houston in 2018 where she stayed until recently and made the change to become Branch Manager of Smithers. Working in three of the four communities BVCU serves, offers great experience and knowledge that will continue to serve our members every day.



Our outdoor enthusiast **Jamie Mayer** moved to Houston in 1996 and fell in love with the community. In 2008 Jamie joined the Houston team as a front line staff, learning the ropes and became Office Supervisor in 2013. After serving her local community for many years, Jamie branched out to work as an Operations Officer in Administration in 2021. The role gave a lot of experience in a short period of time that benefited greatly when the Community Branch Manager role became available in Houston in 2022. With the many years of experience Jamie now serves her community once again with excitement and a deep understanding of members needs and what is required to run the operation.



Kristal Grenkie has been with the organization since 1999 and in that time has learned the ins and outs by holding such roles as teller, accounting clerk, accounting supervisor, loans officer, and commercial loans officer. Kristal gives her whole self into every role taken on and when the Community Branch Manager position became available in the Hazeltons', there was no doubt of where her next step would be. Kristal's special passion is education and financial literacy. Any opportunity to educate herself through courses and host financial literacy workshops in the community is taken.



Please welcome our familiar faces in new and exciting roles!



NEW Community Member Services Centre (Call Centre)

Now serving members by phone, email, and in person - locally staffed & operated.

Our Community Member Services Centre (Call Centre) opened its doors in January of this year making ourselves more available to our Membership and enabling our Branch staff to better serve the Member in front of them. Members are able to reach our Call Centre before the branches open, when the branch is closed and on Saturdays. Hours of operations are Mon – Fri 8:00am – 6:00pm and Saturdays from 9:00am – 5:00pm to serve you locally wherever you are! In addition, when you send us an email through online banking, our Call Centre Team is on it. Whether it's account inquiries,

online banking support, paying bills, transferring funds, or anything else that's on your mind; we're here to help. Stay tuned as more complex transactions such as loan requests, mortgage renewals, investment advice will be available by the Call Centre Team in the New Year. Since opening, our amazing team has serviced over 6,000 calls in serving You; one Member at a time. Locally Staffed and Locally Operated!

Contact us at (250) 847-3255 or Toll-Free at 1-877-847-2828. Proudly operated locally by BVCU Staff!

Supporting the Communities We Serve

143 Groups and Organizations received over \$205,000 in donations in 2022!



1st Smithers Scout Group
2022 Daffodil Dash
A Rocha Canada-Houston Nature Centre
Arts Council
BC and Yukon Book Prizes
Beanstalk
BL Basketball Assn

BL Firefighter's Bonspiel
BL Infant Development Program
Bulkley Valley Agricultural & Industrial Assn
Bulkley Valley Bowmen
Bulkley Valley Cattlemen's Society
Bulkley Valley Christian School

Bulkley Valley Folk Music Society
Bulkley Valley Gymnastics
Bulkley Valley Kayak & Canoe Club
Bulkley Valley Kinsmen
Bulkley Valley Museum
Bulkley Valley Otters Swim Club
Bulkley Valley Pool & Rec Centre

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Supporting the Communities We Serve

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Bulkley Valley Soccer Society	Houston Retirement Housing Society	Smithers Fire Rescue
Burns Lake and District Chamber of Commerce	Houston Ringette Association	Smithers Flag 7's Rugby
Burns Lake Community Garden	Houston Snowmobile Club	Smithers Gallery Association
Burns Lake library	HSS Wrestling	Smithers Golf & Country Club
Burns Lake Native Development Corp.	Kispiox Valley Rodeo Club	Smithers Junior Golf
Burns Lake Timbermen	Kitwanga Humpy Run	Smithers Ladies Golf Club
Burns Lake Youth Soccer	Lakes Animal Friendship Society	Smithers Minor Hockey
BV Drag Race Association	Lakes District 4-H	Smithers Multicultural Society
BV X-Country Ski Club	Lakes District Festival	Smithers Northwest Bowling Assoc.
Camp Caledonia	Lakes District Roping Club	Smithers Pride Society
Canadian Cancer Society	Lakes District Secondary School	Smithers Rodeo Club
Cheslatta Carrier Nation	Lakes Literacy	Smithers Secondary School
Chip run	LD Film Appreciation Society	Smithers Seniors Secondary Food Program
Cops for Cancer	LDSS PAC	Smithers Skate Park Society
Decker Lake PAC	LOGS	Smithers Ski & Snowboard Club
District of New Hazelton-Winterfest	Majagaleehl Gali Aks Secondary school	Smithers Zone Volunteer Ski Patrol
DLES PAC	Mid-Valley 4-H	SSS DAF Grad 2022
Dze L K'ant Friendship Centre	Misty Rivers Community Art School	SSS Ski & Snowboard Team
Elks Lodge #240 Smithers	Nadina Off-road Society Mud Drags	St. James Soup Kitchen
Evelyn 4-H Club	New Hazelton Elementary	St. Joseph's School
Fall Fair Lakes District	Northern Roots Community Garden	Starting Smart
Gitxsan Royals	Northwest Girls Softball Team	Telkwa Elementary School
Glenwood Hall Committee Assn	NWD Minor Hockey Assn	Telkwa Fire Rescue
Grassy Plains Community Hall	Ootsa Lake Fishing Derby	The First Responders Café Society
Groundbreakers Agricultural Association	Orchestra North	The Grendel Group
Hah Nic Na Aah 1/2 Mountain Marathon	Pleasant Valley Horse Club	Toboggan Creek Salmon & Steelhead Enhancement Society
Hazelton District Public Library	Pony Club	Topley 4-H
Hazelton Farmers' Market Society	Proton Foundation Canada	Tough Enough to Wear Pink
Hazelton Hoopla	Red Cross	Tourism Smithers Society
Hazelton Secondary School	Ride Burns	Treehouse Housing Association
Hazelton Spartans	Salvation Army	Upper Skeena Community Learning Society
Helping Hands	Silverthorne Elementary	Upper Skeena Recreation Centre
Houston Ambulance Paramedics	Skeena Bakery	Village of Hazelton
Houston Christian School	Skeena SC Sea fest	Wet'suwet'en Language & Culture Society
Houston Figure Skating Club	Smithers Bikes	Willow Grove Golf Club
Houston Hikers Association	Smithers Chamber of Commerce	Witset Arrows Fastball Team
Houston Link to Learning	Smithers Community Band Society	Witset Grand Opening Ball Diamond
Houston Made Artisan Co-operative	Smithers Community Services Assn	WOW Kid
Houston Minor Hockey U15 Flyers	Smithers Curling Club	Zone 7 Triathlon Team
Houston Minor Hockey Association	Smithers Exploration Group	
	Smithers Figure Skating Club	